Extract from RCC Highways Inspection Policy

Potholes - 23 March 2026

7.9. Carriageway potholes are considered to be a safety defect when they measure at least 250mm in a horizontal direction and are categorised according to the pothole dimensions, location, road hierarchy and road speed, as described in Appendix A.

Carriageway hierarchy

Depth	Speed	3A	3B	4A	4B
≥ 75mm	Any	Cat 1	Cat 1	Cat 1	Cat 1
≥ 50mm <75mm	≥ 30mph	Cat 1	Cat 1	Cat 2	Cat 2
≥ 50mm < 75mm	< 30mph	Cat 1	Cat 1 or 2	Cat 2	Cat 2
≥ 40mm <50mm	any	Cat 1	Cat 2	No action	No action
<40mm	Any	No action	No action	No action	No action

If a carriageway pothole is located at a controlled pedestrian crossing, or other defined crossing point (i.e., at junctions or dropped kerbs) footway standards apply.

7.11. Footway potholes are considered to be a safety defect when they measure at least 75mm in a horizontal direction and are categorised according to the pothole dimensions, location and footway hierarchy, as described in Appendix A.

Footway hierarchy

Depth	Town Centre	All other footways
≥ 40mm	Cat 1	Cat 1
≥ 30mm <40mm	Cat 1	Cat 1 or 2
≥ 20mm < 30mm	Cat 1 or 2	Cat 2
<20mm	No action	No action

RESPONSE TIMES

We will aim to repair or make safe defects within the following response times:

Category	Response Time
Emergency	Make safe within 2 hours
Cat 1 : imminent hazard	Within 7 working days
Cat 2: No immediate risk	Within 3 months

Whilst Rutland has embraced the concept of ‘right first delivery’ set out in the Potholes Review it must be recognised that the permanent repair of a defect categorised as an emergency is not often possible within 2 hours. In such circumstances appropriate measures will be used to ensure public safety until a permanent repair can be made.